



Vietnam Veterans of America

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A Not-For-Profit Veterans Service Organization Chartered by the United States Congress

Vet Center Survey

Today's Date: _____

1. With what VA Medical Center is your Vet Center affiliated?

2. What are your Vet Center's hours of operation?

3. Does your Vet Center have evening hours? ___ Yes ___ No

and weekend hours? ___ Yes ___ No

4. What is your Vet Center's policy on late arrivals?

5. What is the Vet Center's policy on rescheduling appointments?

6. Do you feel your Vet Center is adequately staffed?

___ Yes ___ No ___ No Opinion

7. Is there a family therapist on staff?

___ Yes ___ No ___ Don't Know

8. Is there a woman counselor on staff ___ Yes ___ No ___ Don't Know

9. Is there a minority counselor on staff ___ Yes ___ No ___ Don't Know

10. Are there substance abuse counselors and/or groups at your Vet Center?

___ Yes ___ No ___ Don't Know

11. Is there a Military Sexual Trauma (MST) counselor at your Vet Center?

___ Yes ___ No ___ Don't Know

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12. Is there help with Compensation and Pension claims provided at least part-time at your Vet Center?

Yes No Don't Know

13. Does your Vet Center provide any assistance with finding employment?

Yes No Not Sure

If there is, is it helpful?

Yes No No Opinion

14. How does your Vet Center address suicide prevention?

15. Do you know the steps taken by your Vet Center for suicide prevention?

Yes No

16. If someone in your group dies by suicide, what is done to address this?

For the next four questions:

On a scale from 1 to 10 circle one:

17. How would you rate the physical space and accommodations of the Vet Center?

Unacceptable Adequate Excellent

1 2 3 4 5 6 7 8 9 10

18. How were you treated by the Reception Desk at the Vet Center?

Unacceptable Adequate Excellent

1 2 3 4 5 6 7 8 9 10

19. How would you rate the treatment you received at the Vet Center?

Unacceptable Adequate Excellent

1 2 3 4 5 6 7 8 9 10

20. If you needed services from the VA Medical Center, how would you rate the cooperation between Vet Center and your VA Medical Center?

Unacceptable Adequate Excellent

1 2 3 4 5 6 7 8 9 10

Please provide any additional comments: *(Feel free to attach extra pages as needed.)*

To access the link to the online survey, please go to: <https://goo.gl/forms/VDsSxIAG7cwaSbHF2>